



County of Los Angeles CHIEF EXECUTIVE OFFICE

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WILLIAM T FUJIOKA
Chief Executive Officer

June 2, 2011

To: Mayor Michael D. Antonovich
Supervisor Gloria Molina
Supervisor Mark Ridley-Thomas
Supervisor Zev Yaroslavsky
Supervisor Don Knabe

From: William T Fujioka *William T Fujioka by [signature]*
Chief Executive Officer

Board of Supervisors
GLORIA MOLINA
First District

MARK RIDLEY-THOMAS
Second District

ZEV YAROSLAVSKY
Third District

DON KNABE
Fourth District

MICHAEL D. ANTONOVICH
Fifth District

QUARTERLY REPORT ON IN-HOME SUPPORTIVE SERVICES ANTI-FRAUD PLAN (ITEM NO. 22, AGENDA OF NOVEMBER 24, 2009)

In response to your Board Motion of November 24, 2009, introduced by Supervisor Ridley-Thomas, this is the fourth quarterly report relative to In-Home Supportive Services (IHSS) anti-fraud strategies and related program integrity efforts. This report provides the highlights of the initiatives implemented, as outlined in the Department of Public Social Services (DPSS) IHSS Anti-Fraud Plan approved by your Board on November 24, 2009.

Public Assistance Crime Enforcement Unit

During the period of December 2010 through February 2011, the District Attorney filed felony charges against 22 defendants. The amount of IHSS Program losses charged was \$60,530.59. Several of these cases also included losses in other public assistance programs aggregating the total loss to \$322,602.57. Eighteen of these defendants have been convicted during the period.

IHSS Quality Assurance

During this quarter, IHSS Quality Assurance staff conducted a review of 99 IHSS Advance Pay cases (a total Advance Pay caseload of 199). The review focused on consumers who received advance payments prior to services being rendered by the providers. Of the 99 case reviews and subsequent 28 home visits, six cases were identified as having a potential overpayment and four cases were referred to the Front End

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Verification Review unit for further evaluation of potential fraud and program integrity related issues.

Automated System to Track All IHSS Investigations

DPSS is in the process of enhancing its LEADER computer system to capture the outcomes of Quality Assurance reviews and fraud investigations as required by the State. The targeted completion date for the enhancement is June 2011.

Data Mining

The IHSS Data Mining Pilot was approved by your Board on December 14, 2010. The pilot kick-off meeting was held on January 26, 2011. The purpose of the pilot project is to apply advanced analytical and data mining techniques to develop models to assess potential fraud risks and identify potential cost avoidance for the County. The pilot is progressing with data validation scheduled to be completed in mid-June. The revised target date for completion of the pilot is June 2011.

Fraud Referrals/Outcomes

The attached chart depicts the total number of fraud referrals and their outcomes for 2009, 2010 and January through February 2011. Since the approval of the IHSS Fraud Plan in January 2010, the number of fraud referrals has greatly exceeded the number received in the previous years.

WTF:KH:DS
JAB:ljp

Attachment

c: County Counsel
Executive Officer, Board of Supervisors
District Attorney
Public Social Services

IHSS - Fourth Quarter.bm

ATTACHMENT**FRAUD REFERRALS/OUTCOMES**

FRAUD REFERRALS/OUTCOMES	2009	2010	2011
Total number of fraud referrals	362	592	117
Number of convictions	21	61	14
Amount of funds involved in the convictions	\$640,931.00	\$1,114,814.00	\$60,530.59
Amount of funds recovered	\$ 19,732.00	\$ 120,126.16	\$ 0.00
Amount of funds pending recovery	\$621,199.00	\$ 994,687.84	\$60,530.59